

PAT - PEOPLES AUDIO TELLER

- Dial our Call Center
Miami-Dade: (305) 893-4880
Broward: (954) 704-4100
Toll Free: 1 (800) 243-1077
(Outside Miami-Dade & Broward County)
- When you hear the recorded greeting, press two (2).
- Enter your six digit account number, followed by the # sign
- Enter your Personal Identification Number (PIN) - or the last four digits of your social security number, followed by the # sign
- Enter a transaction code (see back)
- Follow PAT's easy instructions
- Always end each entry with the # sign.
- To repeat a menu at any time, enter *#.

TYPE OF ACCOUNT	SUFFIX
Savings/Share	1
Young Savers Club	1
Christmas Club	2, 3, 4
Money Market Account	5
Checking/Share Draft	7
Vacation Club	8
What If Account	9
IRA Share	11

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TRANSACTION CODES

Enter transaction code followed by the # sign

- 1 Balances: Savings, Checking, Club Accounts, IRA
- 2 Balances: Loan
- 4 Histories: Savings, Checking, Loans, or Checks Paid
- 6 Other Transactions: Brochures, Dividends, Certificate Inquiries or to change PIN #
- 8 Account Transfers
- 9 Withdrawal by Check

HELPFUL TIPS

- From a touch tone phone, dial our Call Center:
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Broward: (954) 704-4100
Toll Free: 1 (800) 243-1077
(Outside Miami-Dade and Broward County)
- When you hear the recorded greeting, press two (2).
- Always use your complete account number to enter the system.
- Enter the code of the transaction you want to make.
- Always end each entry with the # sign.
- To repeat a menu at any time, enter *#.
- To change your PIN#, enter option 6.
- To disconnect or to return to previous option, enter 0#.